State College of Florida, Manatee-Sarasota
Job Description

Job Title: Student Life Resource Officer
Reports to: Chief, Public Safety and Security
FLSA Status: Non-Exempt
Level: 115
Position Class:

Job Summary:
Provides Campus security throughout Campus providing for the protection of College students, staff, constituents and property. Primary responsibilities include; developing and presenting student workshops/student intervention programs, conducting criminal background checks, enforcement of Campus Public Safety policies and responding to disruptive or unusual disturbances. Acts as evening emergency communications coordinator.

NOTE: Job descriptions and essential functions are subject to change due to advances in technology, utilization of work force, and other factors, which may impact the College’s need to modify position requirements.

Essential Duties and Responsibilities:
The following listing of essential job duties indicates the general nature and level of work required in this job. This is not designed to be a comprehensive listing of all the activities, duties, or responsibilities that may be required in this job. Individuals assigned to this job may be asked to perform other duties as required. To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential duties and responsibilities of the job.

Applicants may be asked to demonstrate any or all of the following duties:

1. Conducts criminal background checks on potential students who disclose criminal history information on the SCF application for admission and works with the Educational Records department, AVP Student Services and/or VP, Education and Student Services to determine appropriateness of admissions.

2. Responds to student behavioral incidents in collaboration with the Student Behavioral Intervention Team (SBIT).

3. Monitors student complaints/offenses, makes referrals in collaboration with the Chief of Security.

4. Recognizes and prioritizes crisis situations and responds appropriately.

5. Patrols entire campus during assigned shift to provide a visual presence. Observes all activities involving personnel, facilities, traffic flow and utilities operations to ensure safety of all persons and property. Handles all incidents according to College procedures and reports as required.
6. Coordinates emergency response to all incidents.

7. Assists Chief of College Security in responding to agencies in the management, investigation and follow-up activities associated with any Campus incident.

8. Provides routine emergency assistance to students, employees or visitors.

9. Coordinates work for contract security personnel.

10. Develops and presents educational workshops/intervention programs to the student body (i.e. crime prevention, sexual assault, management of aggressive behavior, security awareness etc.).

11. Develops and presents the public safety standards in classroom management, prevention, intervention, response, and aftermath.

12. Participates in the development and design of a Judicial Affairs protocol.

13. Performs other duties as assigned.

**Job Qualifications:**
The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- **Education/Experience:**
  Associate’s degree or equivalent from two-year college or technical school and five (5) year’s experience in law enforcement, public safety, or military; or equivalent combination of education and experience. Must be familiar with working with mental health issues.

  Experience required in developing and presenting workshops/intervention programs.

- **Supervisory Experience:**
  One or more years of experience as a “lead” employee, with responsibility for scheduling and assigning work, training new employees, and assisting others with problems, is required.

- **Language Ability:**
  Ability to read and interpret documents such as safety rules, operating and maintenance instructions, and procedure manuals. Ability to write routine reports and correspondence. Ability to speak effectively before groups or customers or employees of organization.

- **Math Ability:**
  Ability to add, subtract, multiply, and divide using whole numbers, common fractions, and decimals. Ability to perform calculations on standards measures of American currency and weight, volume, and distance.
• **Reasoning Ability:**
  Ability to solve practical problems and deal with a variety of concrete variable in situations where only limited standardization exists. Ability to interpret a variety of instructions furnished in written, oral, diagram/chart, or schedule form.

• **Computer Skills:**
  To perform this job successfully, an individual should have basic knowledge of word processing, Internet, and database software and Contact Management systems. Must have proficiency with current College e-mail and Internet and other College-required software.

• **Certificates and Licenses**
  Completed law enforcement training as established by the Criminal Justice Standards and Training Commission (CJST) or Class D or G State Security License. Valid Florida Drivers’ License.

**Responsibility for People and Property:**
Position has high responsibility for people and property.

**Responsibility for Communication:**

• **Internal Contacts:**
  This position has routine contact with College departments, students and all levels of SCF faculty and staff.

• **External Contacts:**
  This position has routine contact with county agencies and the general public.

**Work Environment:**
The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is frequently exposed to outdoor weather conditions.

The noise level in the work environment is usually moderate

**Physical Demands:**
The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this Job, the employee is regularly required to talk or hear. The employee is frequently required to sit, use manual dexterity, and taste or smell. The employee is occasionally required to stand, walk, reach with hands and arms, and climb or balance. The employee must occasionally lift and/or move more than 100 pounds. Specific vision abilities required by this job include close vision, distance vision, peripheral vision, depth perception and ability to adjust focus.
**General Performance Standards and Expectations:**
In addition to satisfactory performance on all of the essential job duties and responsibilities for this job, all State College of Florida, Manatee-Sarasota employees must fulfill the following basic performance expectations:

1. Mission and goals: Each State College of Florida, Manatee-Sarasota employee is expected to know the College’s mission and goals.

2. Customer Service: All State College of Florida, Manatee-Sarasota employees will strive to provide outstanding customer service to everyone they serve including students, the community, and fellow employees.

3. Grooming and Appearance: State College of Florida, Manatee-Sarasota employees are expected to maintain a neat and professional image at all times. When issued, College personnel must wear uniforms, and maintain a neat, clean, and well-groomed appearance.

4. Safety Awareness: State College of Florida, Manatee-Sarasota employees are expected to work diligently to maintain safe and healthful working conditions, and to adhere to proper operating practices and procedures designed to prevent injuries. Employees are required to wear personal protective equipment as provided.

5. Attendance Standards: State College of Florida, Manatee-Sarasota employees are expected to attend their work assignments and schedules at all times, in accordance with College Rules and Procedures.

6. Training: State College of Florida, Manatee-Sarasota employees are expected to attend College-provided training sessions and meetings when deemed necessary.

7. Continuous Improvement: State College of Florida, Manatee-Sarasota employees are expected to give attention to continuous assessment and improvement of the position’s assigned set of duties and responsibilities.

**Approvals:**
This job description has been reviewed and approved by the leaders whose signatures appear below.

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